

**WOKINGHAM LINK
LOCAL INVOLVEMENT NETWORK**

General Matters

1. After discussion with Sue Roberts and Mike Wooldridge, the Wokingham LINK Steering Group have been informed that Wokingham Borough Council (WBC) has contracted Support Horizons as the host for the six months from 1st April to 30th September 2012 when the Wokingham Health and Wellbeing Board hope to have the Shadow Local Healthwatch established.

The Steering Group has been given an extension to the value of the contract to provide additional hours of support to the LINK by the Development Worker Michelle Wooff. She is contracted to work four days per week for the Wokingham LINK for the next six months. The LINK operating budget for the same six months will be £1982.

2. Jennie Grieve who has been the Support Worker for the Wokingham LINK during 2011 - 2012 will be moving to work for Support Horizons on the production of Newsletters and Bulletins, where she has shown considerable skill, in addition to her continuing support work for the Learning Disability Partnership. The members of the Steering Group, the LINK and the public will miss her cheerful and positive support and wish her well.

Projects and Activities

3. The Working Group looking at the Wokingham Borough Council Social Care Material concentrated on producing an introductory sheet to be included inside the pack, outlining the "5 Steps to Adult Social Care" and linking with WBC information leaflets.

A copy of this document is attached to this report at **Appendix 1**

4. As the Steering Group can now plan for the next six months it has been possible to confirm the Work Plan and a copy is attached for your attention at **Appendix 2**

Christine Holland
20 March 2012

The 5 Steps to Adult Social Care

February 2012

Please ask for the leaflets that correspond to the numbered boxes.

1. First Steps

To get help ring Wokingham Direct on: 0118 974 6000. Depending on what help you need, Wokingham Direct will either put you in touch with the Assessment Team, or signpost you to WIN (Wokingham Information Network).

2. Assessment

This means looking at what help you need. The Assessment Team will do this. You might need a one-off service, a short-term service (called Reablement) or a longer-term service.

3. Personal Budget set

The social care team will work out how much money is needed for your care.

4. Support Planning

This is about finding the right services to meet your needs. The council has to agree your support plan to make sure it is right and makes good use of your Personal Budget.

5. Start your Service

Start your service and check that everything is working well.

Signposting

Signposting is pointing people in the right direction to get information from groups that can help. WIN is the council's information service on tel: 0118 974 6772.

One-off service

This is when you only need help from the council once - eg. getting specialist equipment or hand rails fitted.

Short-term service

This is to help people get better (eg. after a hospital stay) with help from the Occupational Therapy team and the START team (Short Term Assessment & Reablement Team).

Longer-term service

This is an ongoing social care service and it means you may get a Personal Budget and help to plan the support you need.

Direct Payments

You can choose to get your money by Direct Payments, or have the council or another organisation look after your money - or a bit of both!

Brokerage

You can get help to plan your support from Optalis, an independent broker, or you can do this yourself with friends and family. (A broker is someone who finds out information and helps you to choose and arrange your services and activities.)

Review

This can be done once a year or when needed.

Wokingham LINK Work Plan

March 2012

Projects	Cost	Update	Lead
Survey on services for people with neurological conditions	Nil	TL waiting until the JSNA section relating to neurological conditions is published to inform further LINK support. TL attended the Neurology seminars on 3 rd November at the MS Centre in Reading designed to inform the JSNA. He has not received any feedback from that.	TL
CAMHS and Autism	Nil	On 31 st January, TL and MW joined representatives from education, local authority, voluntary sector, and parents at a 'Sense Check' meeting held by Berkshire Healthcare Foundation Trust. Attendees contributed to plans for a new joined up pathway to ensure that families have a speedy and efficient journey through the diagnostic process, with feedback and onward referral to support services. The next step in the Trusts planning process will be to develop a coordinated intervention service.	TL
Reviewing the council's social care material	£100	The LINK have designed a sheet for social care information packs showing the 5 steps to social care service. The LINK have engaged with members of the community to make this as simple but informative as possible. JG and MW met with MO'D and Stephanie Stoter to look at the catalogue of council leaflets and highlight those most relevant to the 5 steps.	CH, PE, MW, JG, Kathie Smallwood
Liberty of Earley House : Survey of Residents using the Care Assessment Questionnaire (CAQ)	£450.00 (3 x travel expenses, 2 x CRB, Admin support)	CH, PE and JB have written their report and are finalising this with the manager of Liberty of Earley House before making public.	CH
Dignity & Respect	£500	There has been no progress with this project.	TL
Choice	£500	This project has refocussed following discussions with MO'D. The SG have agreed to looking at a survey to gauge experiences of people	MW

Champions/Personal Budget Survey		receiving Personal Budgets. MO'D is to discuss this with the Choice Champions and ask for their support in designing questions.	
Support to Norreys Project	Nil	JG and MW continue to provide appropriate contacts to the Norreys Development Worker, Catriona MacMillan, to share with the Norreys Health Group.	JG, MW
Support to Westmead Group	Nil	Although there has been no activity recently, TL is attending meetings and hopes to make substantial progress in future.	TL
Building contacts with local organisations & people	Nil	Sharing information around the LINK and HealthWatch. Steering Group has put together a presentation about the current role of the LINK and the new role of HealthWatch. SG members to visit local groups and use the presentation to help them explain the role of the LINK and HealthWatch.	Steering Group